

First Bank announces a new feature: online personal data update

August 31st, 2021. The update of personal data, a process that usually takes place within branches, is now accessible online, directly on the bank's website.

Thus, First Bank customers are invited to update their data in an easy way, accessing the portal <https://www.firstbank.ro/en/firstbank/banca/actualizarea-datelor-personale.html>, from anywhere and at any time.

The online update flow is addressed both to individuals, resident Romanian citizens, holders of IDs, aged at least 18 years, and legal entities that have not registered significant changes since the last update of company data (limited liability companies - SRL , with Romanian shareholders, shareholders/ associates individuals and authorized individuals).

Customers will authenticate with CNP, telephone number and date of expiration of the identity card. Individual customers who have changed their identity card or the contact phone number in relation to the bank, will go through a complete identification process with the help of facial recognition technology and OCR technology, which quickly and digitally imports the identification data from the ID.

The updating of data aims at knowing the customers and is a regular, mandatory process for all banking institutions, at national and European level. Accurate and up-to-date information provides access to products and services, to banking operations and is a precautionary measure for a secure partnership.

More details about the personal data update are available on <https://www.firstbank.ro/en/firstbank/banca/actualizarea-datelor-personale.html>

About FIRST BANK

First Bank offers a wide range of financial products and services to clients of individuals, legal entities and small and medium enterprises.

First Bank is headquartered in Bucharest and operates through 52 branches, with over 130,000 active customers. For more information, we invite you to visit www.firstbank.ro

Call Center First Bank - 021 303 69 69.

Video Bank <https://firstbank.ro/videobanking>