FIRSTBANK

			Open Banking API				Mobile Banking							Internet Banking						
An	Trimestru	Data	KPI disponibilitate	KPI indisponibilitate	Alt KPI (indisponibilitate pentru sincronizare medii productie)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate	KPI indisponibilitate	Alt KPI (indisponibilitate pentru sincronizare medii productie)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate Mobile Banking	KPI indisponibilitate Mobile Banking	Alt KPI (KPI disponibilitate Mobile Banking	KPI disponibilitate	KPI indisponibilitate	Alt KPI (indisponibilitate pentru sincronizare medii productie)	Obiectivele de disponibilitate setate (service level targets)	KPI disponibilitate Internet Banking	KPI indisponibilitate (KPI disponibilitate Internet Banking	Alt KPI (KPI disponibilitate Internet Banking
2021	1	31/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	30/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	29/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	28/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	27/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	26/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	25/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	24/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	23/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	22/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	21/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	20/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	19/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	18/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	17/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	16/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	15/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	14/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	13/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	12/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	11/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	10/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	09/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	08/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	07/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	06/03/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	05/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	04/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	03/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	02/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	01/03/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	28/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	27/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	26/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	25/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	24/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	23/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	22/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	21/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	20/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	19/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	18/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	17/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	16/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	15/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	14/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	13/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	12/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	11/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	10/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	09/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	08/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	07/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	06/02/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	05/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00

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2021	1	04/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	03/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	02/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	01/02/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	31/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	30/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	29/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	28/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	27/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	26/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	25/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	24/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	23/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	22/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	21/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	20/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	19/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	18/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	17/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	16/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	15/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	14/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	13/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	12/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	11/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	10/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	09/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	08/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	07/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	06/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	05/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	04/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00
2021	1	03/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	02/01/2021	100.00%	0.00%	0.00%	99.00%	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.00%	99.00%	0.00	0.00	0.00
2021	1	01/01/2021	100.00%	0.00%	0.70%	99.00%	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00	100.00%	0.00%	0.70%	99.00%	0.00	0.00	0.00